



**Thank you for interest in the NetDiligence® Expanded eRisk Self-Assessment.**

When you click on the link for the Expanded eRisk Self-Assessment, you will be asked to register for the assessment by providing your organization's name, your name and your email address.

Once you've submitted your registration, you'll see an invitation to take the survey. We will also send you an email version of the invitation. You can access the survey from either the online invitation or the email invitation. This allows you to access the survey multiple times as needed to complete different sections. Once you have completed the entire survey, simply click the "Submit" button to generate your scorecard. You will be able to print the scorecard and your responses for your records.

Please be aware that this assessment will provide you with a high-level view of your cyber risk strengths and weaknesses. For a more in-depth view, consider engaging NetDiligence to perform an independent, third-party assessment. After successfully completing this free survey, ***you will be eligible for a significant discount*** on any of NetDiligence's comprehensive insurability assessments. For additional details, please contact us at [management@netdiligence.com](mailto:management@netdiligence.com).

**SEE SAMPLE SCORECARD ON NEXT PAGE.**

**The Expanded eRisk Self-Assessment is available exclusively through the eRisk Hub®.**



# SCORE CARD

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## Expanded eRisk Self-Assessment for eRisk Hub Clients

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**Company Name:** NetDiligence  
**Invitation sent to:** Dave Chatfield  
**Submitted:** 2012-11-02 00:00:00.0

This report scores the company in distinct e-risk categories based on responses provided for the NetDiligence Online survey. Please see the scoring legend below to interpret the results shown on this page. If approved by the party ordering your assessment, you will be able to view a complete list questions and your responses (including text-based) in the dashboard.

**Disclaimer:**

This Expanded eRisk Self-Assessment is based upon a limited (sampling) survey of network risk factors and industry recognized 'best' and baseline practices associated with information and network security and related processes. By offering this service, NetDiligence does NOT make any representations about the actual or potential risk exposures associated with the customer.

**Upgrade to a Formal Assessment!**

Once you have completed this *Expanded eRisk Self-Assessment*, you will be eligible for **preferred pricing** on a NetDiligence® *Cyber Risk Assessment*. Our enterprise-wide *Cyber Risk Assessments* give you a 360 degree view of your people, processes and technology, so you can:

- **Reaffirm** that reasonable practices are in place
- **Harden** and improve your security
- **Qualify** for network liability and privacy insurance
- **Bolster your defense posture** in the event of class action lawsuits

NetDiligence stores your assessment results online, so it's easy to re-evaluate your risk posture regularly and monitor changes over time. As your organization grows, new threats emerge and lawsuits multiply—you **keep your company protected**.

To learn more about how we can help your organization develop and maintain a sound cyber risk management strategy, call us at **610.525.6383** or email us at [NetDiligence Sales](#).

**Calculation: Report Card Calculation Methodology**

This report card is intended to highlight your organizations' overall score on the Expanded eRisk Self-Assessment. The total possible score is 100. This report card may indicate areas of improvement for your Network Security and Risk Management Program. For specifics on which areas or questions you scored high and low on, please review the survey and your answers. Negative or "no" responses will indicate the areas for your improvement.

|  | Summary           | Score                     | Issue                       | Comparison To Others <sup>?</sup> |
|--|-------------------|---------------------------|-----------------------------|-----------------------------------|
| <b>Security Policy</b>   | OK                | 77.5%                     |                             | 77.5%                             |
|  | Your Score: 77.5% |                           | Comparison To Others: 77.5% |                                   |
| <i>Description</i><br>A written policy document should be available to all employees responsible for information security.   |                   |                           |                             |                                   |
| <b>Security Organization</b>   | OK                | 67.5%                     |                             | 67.5%                             |
|  | Your Score: 67.5% |                           | Comparison To Others: 67.5% |                                   |
| <i>Description</i><br>To manage information security within the organization, a management framework should be established to initiate and control the implementation of information security within the organization  |                   |                           |                             |                                   |
| <b>Information Asset Classification and Control</b>  | OK                | 80.0%                     |                             | 80%                               |
|  | Your Score: 80.0% |                           | Comparison To Others: 80%   |                                   |
| <i>Description</i><br>To maintain appropriate protection of organizational assets and, to ensure that information assets receive an appropriate level of protection.   |                   |                           |                             |                                   |
| <b>Personnel Security</b>  | OK                | 90.0%                     |                             | 90%                               |
|  | Your Score: 90.0% |                           | Comparison To Others: 90%   |                                   |
| <i>Description</i><br>To reduce the risks of human error, theft, fraud or misuse of facilities. To ensure that users are aware of information security threats and concerns, and are equipped to support organizational security policy in the course of their normal work.  |                   |                           |                             |                                   |
| <b>Physical and Environmental Security</b>   | OK                | 72.5%                     |                             | 72.5%                             |
|  | Your Score: 72.5% |                           | Comparison To Others: 72.5% |                                   |
| <i>Description</i><br>To prevent unauthorized access, damage and interference to IT services. To prevent loss, damage or compromise of assets and interruption to business activities.   |                   |                           |                             |                                   |
| <b>Communications and Operations Management</b>  | OK                | 70.5%                     |                             | 70.5%                             |
|  | Your Score: 70.5% |                           | Comparison To Others: 70.5% |                                   |
| <i>Description</i><br>To ensure the correct and secure operation of computer and network facilities. To minimize the risk of systems failure. To safeguard the integrity of software and data. To maintain the integrity and availability of IT services.  |                   |                           |                             |                                   |
| <b>Access Control</b>  | OK                | 85.0%                     |                             | 85%                               |
|  | Your Score: 85.0% |                           | Comparison To Others: 85%   |                                   |
| <i>Description</i><br>To control access to business information. To prevent unauthorized computer access. To prevent unauthorized user access. Protection of networked services. To prevent unauthorized access to information held in computer systems. To detect unauthorized activities.                                  |                   |                           |                             |                                   |
| <b>Systems Development and Maintenance</b>   | OK                | 74.0%                     |                             | 74%                               |
|  | Your Score: 74.0% |                           | Comparison To Others: 74%   |                                   |
| <i>Description</i><br>To ensure that security is built into IT systems. To ensure that IT projects and support activities are conducted in a secure manner. To maintain the security of application system software and data.  |                   |                           |                             |                                   |
| <b>Business Continuity Management</b>  | OK                | 64.5%                     |                             | 64.5%                             |
|  | Your Score: 64.5% |                           | Comparison To Others: 64.5% |                                   |
| <i>Description</i><br>To have plans available to counteract interruptions to business activities, resulting from network attacks or outages.   |                   |                           |                             |                                   |
| <b>Compliance</b>  | OK                | 76.0%                     |                             | 76%                               |
|  | Your Score: 76.0% |                           | Comparison To Others: 76%   |                                   |
| <i>Description</i><br>Compliance with legal requirements, to mitigate breaches of any statutory, criminal or civil obligations and of any security requirements. To ensure compliance of systems with organizational security policies and standards.  |                   |                           |                             |                                   |
| <b>Privacy</b>   | OK                | 70.5%                     |                             | 70.5%                             |
|  | Your Score: 70.5% |                           | Comparison To Others: 70.5% |                                   |
| <i>Description</i><br>To ensure that there is general awareness of privacy issues surrounding data and information management, based on recognized Fair Information Principles including - Privacy policy Notice and Awareness; Customer Choice and Consent; Customer access; Privacy policy enforcement and accountability. |                   |                           |                             |                                   |
| <b>Score Average and Total Issue Sections</b>  | OK                | 75%                       | 1                           | 75%                               |
| Your Score: 75%  |                   | Comparison To Others: 75% |                             |                                   |

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**Scorecard Extension**

| Baseline Safeguard Controls & Practices (at-a-glance)    |         |
|--|---------|
| 1. Internet firewall in place and properly managed       | Yes     |
| 2. Anti-virus software in place and kept updated         | Partial |
| 3. Firewall log management exists                        | Partial |
| 4. System backups performed on regular basis             | Yes     |
| 5. Sensitive data encrypted over public networks         | No      |
| 6. Redundancy of mission-critical systems                | No      |
| 7. Functioning change management process[TAB]            | Yes     |
| 8. Effective user account/password management            | Partial |
| 9. Tested disaster recovery plans in place               | Partial |
| 10. Legal review of Internet-based intellectual property | No      |
| 11. Effective privacy policy and aligned IT procedures   | No      |

**Summary Terminology**

- OK** The responses to the applicable questions in the survey indicate that most or all of the best practices are observed. Where "OK" appears with a green light, the company achieved 65% or more of the applicable points within a given section.
- OK** The responses to the applicable questions in the survey indicate that most or all of the best practices are observed. Where "OK" appears with a yellow light indicates the company achieved a marginal passing score between 55-64%.
- Weak** The responses to the applicable questions in the survey indicate that best practices are not being followed and that significant vulnerabilities may exist. The company achieved less than 55% of the applicable points for a given section.

**Issue Terminology**

- N/A** No issues-based questions have been designated in this section that reflect critical requirements or address a baseline control.
- Issue** The responses to the applicable questions in the survey indicate that while best practices are observed in some or most cases, inattention to certain critical requirements exist and immediate attention toward these items may be necessary. Regardless of the score achieved by the company for a given section, responses to one or more key questions indicated a specific weakness that must be addressed immediately.
- Issue** No issues have been found.

Final percentages in each section are based on point values assigned to questions requiring a **Yes/No/NA** response. Several questions throughout the survey have been designated as critical. If any of these are answered incorrectly, an Issue result appears for the applicable section indicating that a significant vulnerability may be present. Text-based questions have no point values, and the responses to these questions are noted by NetDiligence security engineers for subsequent discussions and/or are included in any written reports that are produced.

You may return to this page at any time by clicking the 'Score card' button in the dashboard.